

Smart, Creative and Entrepreneurial



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Materi Perkuliahan Sesi 11
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SI-FASILKOM
Sumber Rakornas APTIKOM 2017





KEMAMPUAN AKHIR YANG DIHARAPKAN

- Memahami kompetensi SDM Bidang TI
- Memahami Profil Lulusan Bidang SI
- Menyelaraskan capaian lulusan dengan bidang kerja yang saat ini
- Munculnya profesi baru bidang TI



Inovasi Yang Mengubah Landscape Informatika

- Kehadiran Komputer Mikro, miniaturisasi terjadi pada alat komputasi elektronika
- Kehadiran Internet, era konektivitas antar perangkat komputer terwujud
- 3. Kehadiran **Smartphone**, konvergensi teknologi Microprocessor dan Handphone
- 4. Kehadiran **Pita Lebar (Broadband)**, membuat perangkat mobile semakin perkasa
- 5. Kehadiran Internet of Things (IoT), akan membuka lanscape baru Industri Elektronika & Telematika



Tekniklogi Informasi Memiliki Peran Dominan pada Manajemen & Bisnis

- Business Tools, berperan dalam menunjang kegiatan organisasi, i.e. Productivity Tools (a.l. aplikasi Office), Enterprise Recource Planning (ERP), Supply Chain Managemnt (SCM), Customer Relationship Management (CRM);
- Business Enabler, aktivitas bisnis hanya dapat dilakukan dengan perangkat lunak, a.l. Internet Banking, Online Reservation
- Business Transformer / Disruptive, perangkat lunak merubah paradigma bisnis, i.e.Fintech, Gojek, AirBnB.



Pemetaan Lapangan Kerja TI

Pasar SDM TIK

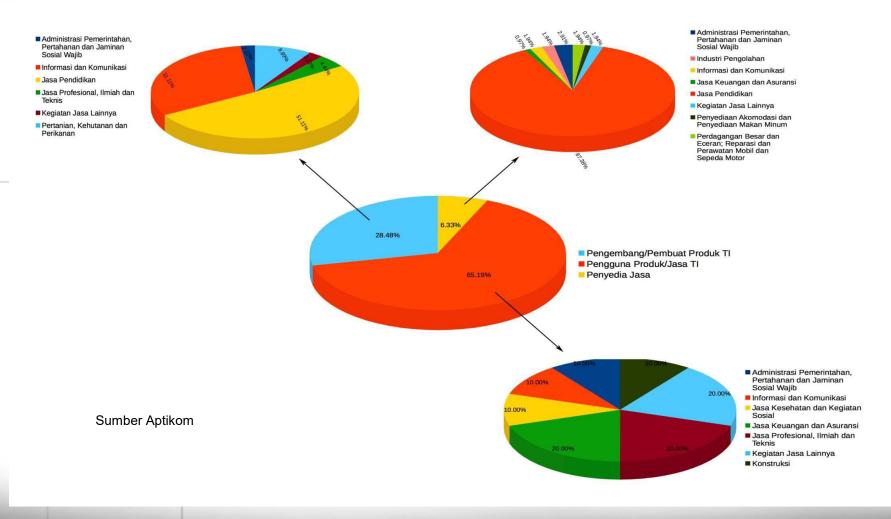
- Dorongan timbulnya Kebutuhan SDM
- Yang dimandatkan oleh peraturan
- Yang ada di pasar SDM saat ini

Yang dibutuhkan di masa depan, pengelompokan:

- Pengembang / Pembuat Produk TI
- Pengguna Produk /Jasa TI
- Penyedia Jasa

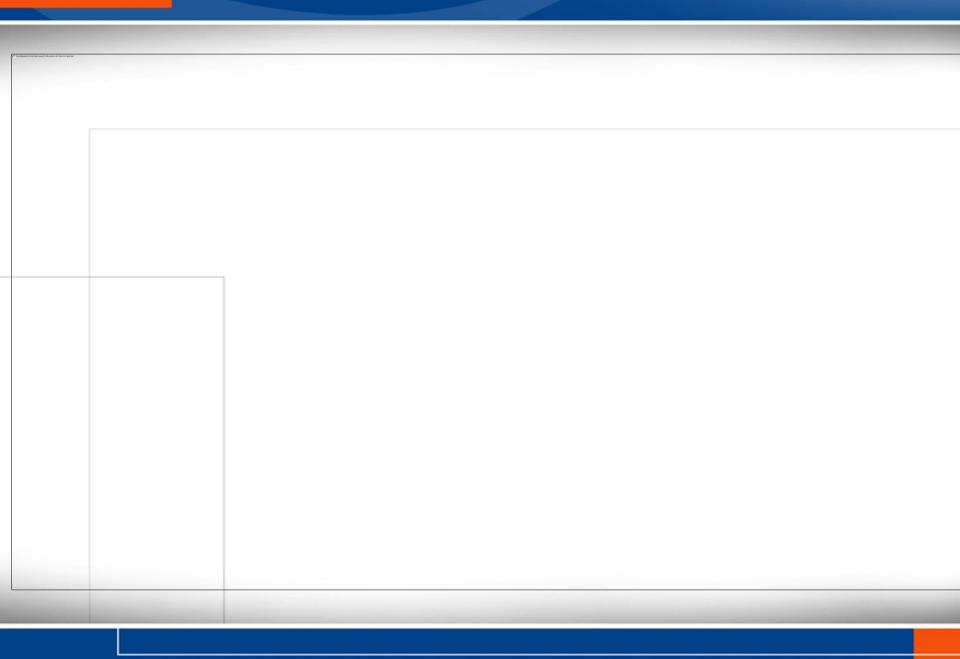


Kompetensi Bidang TI



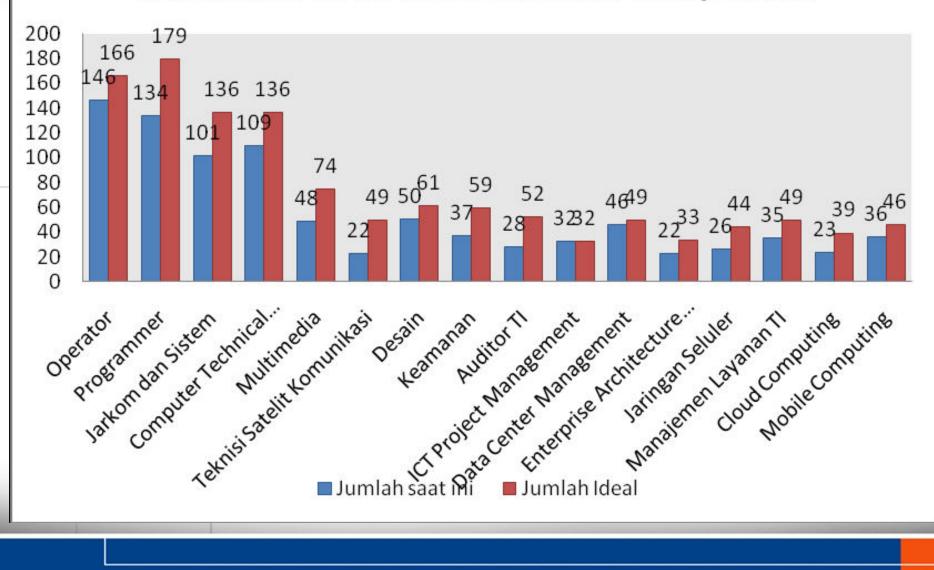


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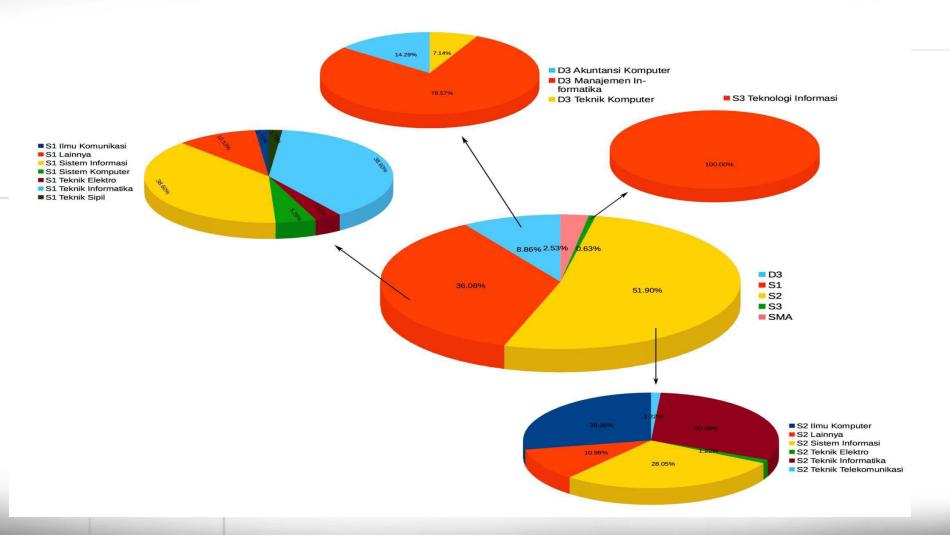




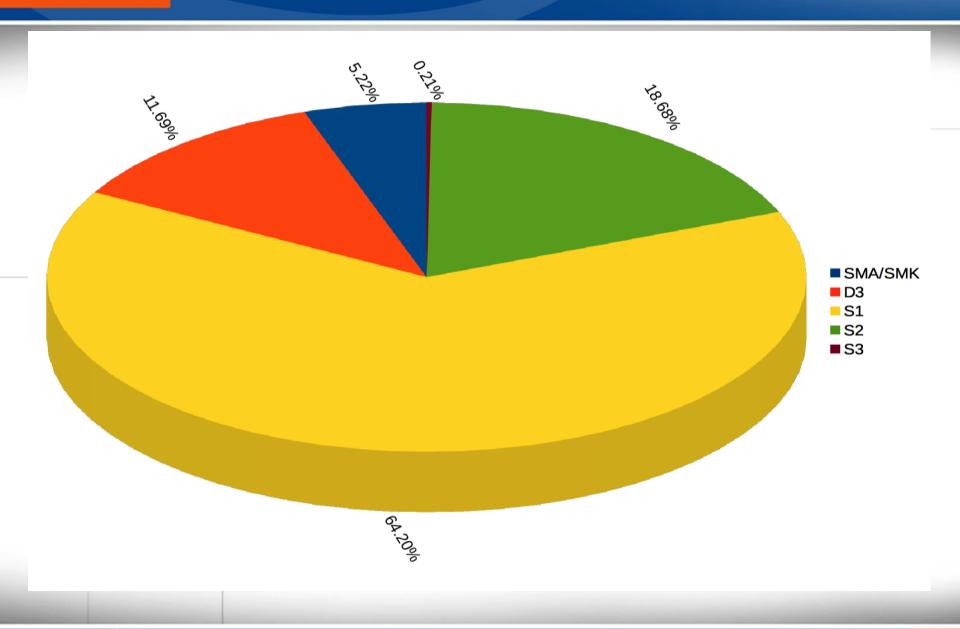
Kebutuhan SDM TI Berdasarkan Kompetensi







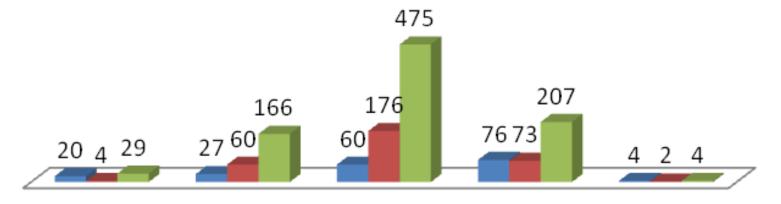






Ketersediaan SDM berd.Pendidikan AKhir

- Pengembang/Pembuat Produk TI Pengguna Produk/Jasa TI
- Penyedia Jasa



Pendidikan Akhir SMA Pendidikan akhir D3 (Sarjana Muda) Pendidikan akhir S1 (Sarjana) Pendidikan akhir S2 (Master) Pendidikan akhir S3 (Doktor)



Internet & Information Technology Position Descriptions HandiGuide(Copyright 2001 –2015 Janco Associates, Inc. and M. Victor Janulaitis)

Version History, Januari 2015, added job descriptions

- 1.BYOD Support Specialist
- 2.Chief Digital Officer
- 3.Cloud Computing Architect (Initially added in January 2011)
- 4.Manager BYOD Support
- 5.Manager ISO Implementation
- 6.Manager Safety Program
- 7.Supervisor Safety Program



Lists of Position Descriptions

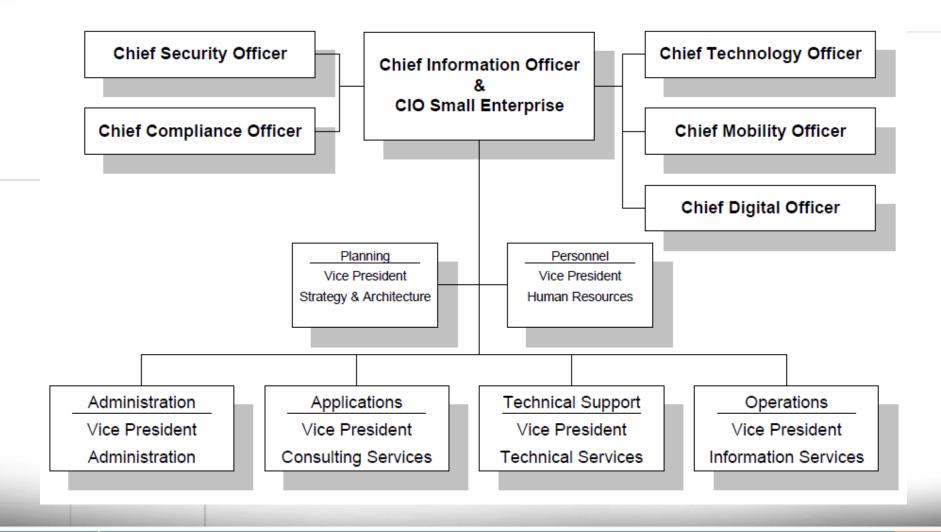
- **Executive Management -**These positions include the Chief Information Officer and positions that typically report directly to the CIO.
- Senior Management -These positions include Directors and Managers.
- **Middle Management -**These positions include Supervisors and senior level technologists.
- Staff Positions -These positions include individual performers.
 In addition to this, this section of the book contains a Job
 Progression Matrix that we often use when we develop customized job descriptions for our clients



Levels of "competence" for a single job function

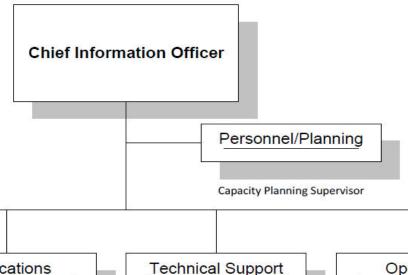
- **Associate Level -**Full use and application of standard principles, theories concepts and techniques associated with the position.
- **Position Level -**Wide application of principle, theories and concepts in the field plus working knowledge of other related disciplines associated with the position.
- **Senior Level** -Applies extensive knowledge as a generalist or specialist with working expertise of all job functions associated with the position.
- **Intern or Entry Level** –the position description requires the level of competence that a new employee with little or no experience brings to the position. Over time the individual will gain experience and knowledge from the work environment or training.
- **Specialist Level -**Applies advanced principles, theories and concepts. In addition, contributes to the development of new principles and concepts associated with the position.







Middle Management



Administration

Accounting Supervisor Assistant Controller Change Control Supervisor Communication Administrator Contract Management Administrator Customer Service Coordinator Lead Disaster Recovery/Special Projects Supervisor PCI-DSS Coordinator Procurement Administrator Record Management Coordinator Supervisor POS Training Word Processing Supervisor

Applications

Project Manager Applications Project Manager Distributed Systems Project Manager Enterprise Architecture Project Manager ERP Project Manager Implementation Deployment Project Manager Systems Project Manager Training Supervisor POS System Administrator System Administrator Lead System Administrator Windows System Administrator UNIX System Administrator Linux Webmaster

Data Communications Assistant Manager **Database Administrator Desktop BYOD Support Supervisor** Information Center Manager Microcomputer Support Supervisor **Network Services** Supervisor Project Manager Network **Technical Services Voice Communications** Manager

Operations

Computer Operations

Assistant Manager **Computer Operations** Assistant Supervisor Computer Operations Shift Manager **Computer Operations** Shift Supervisor Customer Service Supervisor Data Entry Supervisor Hardware Installation Supervisor **Production Services** Supervisor Supervisor Safety Program Waste Management Coordinator





Chief Information Officer

Personnel/Planning

Director IT Deployment Director IT Infrastructure Director IT Planning **Director Media** Communications Director Safety Program Manager Availability / Automated Operation Manager Competitive Intelligence Manager Controller Manager Human Resourc Manager Information Architecture Manager Planning and Integration Services Manager Sarbanes-Oxley Compliance

Administration

Director Disaster Recovery and Business Continuity Director Electronic Commerce Director IT Deployment Director IT Management and Control

Director Sarbanes-Oxley Compliance Manager Accounting for

Information Technology Manager Administration and Facilities

Manager Business Development Manager Change Control Manager Contracts and Pricing

Manager Customer Service

Manager Data Security Manager Disaster Recovery

Manager Disaster Recovery &

Business Continuity Manager Help Desk Support

Manager Metrics
Manager Outsourcing

Manager Property Management

Manager Quality Control Manager Record Administrator

Manager Training &

Documentation

Manager Vendor

Management Manager Video & Website

Content

Applications

Director Business Applications Director Systems Director Systems &

Programming

Manager Application Development Manager Applications

Manager Cloud Applications

Manager Enterprise

Architecture

Manager Internet Systems Manager Internet/Intranet

Activities

Manager Office Automation

Applications Manager Payroll System

Manager Payroll System

Manager Re-engineering

Manager Service Level Reporting Manager Software

Engineering

Manager Store Systems Manager Systems and

Programming

Manager Transaction Processing

Manager Wireless Systems (Note could also be in Operations)

Technical Support

Director IT Infrastructure Director Technical Services Director Telecommunication

Manager Application Technology Manager Data and Systems

Engineering Manager Data Warehouse

Services

Manager Database

Manager Microcomputer Technology

Manager Network and Computing Services

Manager Network Services Manager Personal Computing & Office Automation

& Office Automation Support

Manager Security and Workstations

Manager System Software Manager Technical Services

Manager Telecommunications Installation & Maintenance

Manager Telephone and Wireless Services

Manager Voice and Data Communications

Manager Voice and Wireless Communications

Operations

Director Information Technology Director Production Services/Data

Center

Manager BYOD Support Manager Computer Operations Manager Customer Services

Center
Manager Customer Site Support
Manager Data Communications

Manager Data Communications Manager Facility and Equipment Support

Manager ISO Implementation Manager Media Library Support Manager Operating Systems

Production

Manager Operations Support Manager Output Processing

Manager Production Services Manager Production Support

Manager Safety Program

Manager Site Management

Manager Site/Shift Operations Manager Site Software / Device Services

Manager User Support

Manager Waster Management



Staff

Chief Information Officer

Personnel/Planning

Competitive Intelligence Analyst
Executive Secretary
Human Resources Generalist
Human Resources Specialist
IS Planning Analyst
Metrics Measurement Analyst
Planning Integration & Control Administrator

Administration

Accountant
Accounting Analyst
Accounts Payable Clerk
Administrative Assistant
Change Control Analyst
Customer Service Coordinator
Data Center Facility Administrator
Disaster Recovery Coordinator
Forms & Graphics Designer
Internet-Intranet Administrator
Key Performance Indicator Analyst
Maintenance Contract

Administrator
Operations Training Coordinator
Pandemic Coordinator
PCI-DSS Coordinator
Procurement Assistant
Procurement Coordinator
Record Management Coordinator
Staff Accountant
Quality Measurement Analyst
Wireless Coordinator
Word Processing Lead Operator
Word Processing Operator

Applications

Account Representative **Business Analyst** E-Commerce Specialist **Business Services Analyst Enterprise Architect** 4th GL Specialist 4th GL Specialist Senior Cloud Computing Architect Data Analyst **ERP Architect ERP Business Analyst ERP Developer ERP Functional Lead ERP Process Owner ERP Subject Matter Expert ERP Team Leader ERP Trainer** LAN Applications Support Analyst **Object Programming Object Programming Senior** On-Line Transaction Analyst **POS Coordinator POS Senior Coordinator Programmer Analyst Programmer Assistant** Programmer **Programmer Senior** Systems Analyst Systems Analyst Senior Systems Support Specialist Systems Support Specialist Senior **UNIX Programmer** Web Analyst Web Site Designer

Technical Support

Assistant Network Control Analyst Audio Visual Technician **BYOD Support Specialist** Database Specialist **Desktop Specialist Desktop Technician ERP Data Architect ERP Decision Support Analyst ERP Infrastructure Administrator ERP Master Data Analyst ERP Security Administrator ERP Security Analyst ERP Technical Lead** Internet Developer Network Administrator Network Control Analyst **Network Engineer** Network Services Administrator **Network Specialist Network Specialist Senior** Personal Computer Specialist Software Engineer Software Quality Control; Tester Systems Integrator **Systems Programmer Systems Programmer Senior Technical Services Specialist Technical Specialist Technical Specialist Senior** Telecommunications Technician Voice Communications Coordinator Voice Communications Specialist **Voice Wireless Communications**

Coordinator

Operations

Computer Equipment/Network Analyst Computer Operator Junior **Computer Operator** Computer Operator Lead **Customer Account Manager** Data Entry Clerk Hardware Installation Coordinator Help Desk Analyst Help Desk Technician IT Associate (Entry Level) **Network Security Analyst Network Technician** Media Librarian **Operations Analyst** Operations Analyst Senior **POS Hardware Coordinator Print Operator Production Control Analyst Production Control Analyst Senior Production Control Specialist** System Integrator Tape Librarian Waste Management Coordinator