



NURSING ENGLISH

(NSA 633)



MODUL 6

PRAISING, ENTERTAINING, APOLOGIZING, DISCLAIMING,

REQUESTING AND GIVING OPINION

Universitas

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2019

PRAISING, ENTERTAINING, APOLOGIZING, DISCLAIMING, REQUESTING AND GIVING OPINION

A. Kemampuan Akhir Yang Diharapkan

After completing module 6, students will be able to:

1. Students will be able to understand and applicate how to praise patients
2. Students will be able to understand and applicate how to entertain patients
3. Students will be able to understand and applicate how to apologize to patients
4. Students will be able to understand and applicate how to disclaim to patients
5. Students will be able to understand and applicate how to order to patients to follow the instruction.
6. Students will be able to understand and applicate how to deliver opinion to patients.

B. Uraian dan Contoh

a. Praising

Praising is used to praise patient.

For example:

1. Aren't you looking great this morning?
2. You've made a lot of progress
3. You look stunning!
4. That's excellent!
5. You've been very helpful

Practice the dialogue

(1) Praising the doctor after operating

D: Well Ira, it's over

N: Doctor, I can't help saying that you just did miracle

D: Thanks Ira, but I think it was just my lucky day

N: Lucky day?

That's not good enough to describe the situation. You're genius. I can't imagine what they do without you

D: Thanks. I'm flattered

N: You need a break, I'm afraid

D: I think so. I'll out to lunch. Are you coming with me?

N: Well...why not

D: Let's go

N: Let's

b. Entertaining

Entertaining purposes to help patient to be happy.

For example:

1. Look what I've got here...

2. I've got surprise for you...

3. You deserve a reward...

4. Everyone...let's have fun!!!

5. Party time

Practice the dialogue:

(1) Give a reward to patients (kid)

N: Hi, my name is nurse Sinta. What is your name?

P: Hi nurse. My name is Andi.

N: Hi Andi, How you doing?

P: I am sick. I am afraid of syringe that given to me everyday.

N: Well, I think you are the brave kid.

P: Are you going to inject me?

N: Yes, I have medication that should be injected. But, believe me, It won't hurt you.

P: you promise?

N: Yes, of course. First, just take a look at the Naruto Comics that I brought. Do you like cartoon, don't you?

P: Of course! Let me read that!

N: Here it is. (started to inject medication). I am done.

P: What you have done?

N: Inject the medication.

P: Really? I don't feel any pain.

N: Good! You are a smart kid! This comic is your reward!

P: Wow, thanks nurse.

c. Apologizing

Apologizing is used to ask apologizing caused you may make mistakes

For example:

1. Excuse me... May I get through?
2. Sorry, I was on your way
3. I'm sorry for being so late
4. Please forgive me. I didn't mean to hurt you
5. I owe you an apology.
6. Sorry about that
7. I would like a apologize
8. I feel really bad about it

9. I am so sorry
10. Do forgive me please

Practice the dialogue:

(1) Feeling guilty

N: Doctor Aji, I have to apologize. I failed to keep the record. I'm sorry

D: Your apology is accepted. Please don't forget again next time

N: It won't, doctor. I promise

D: Very good. Do your best.

d. Disclaiming

Disclaiming is used to express that you have no idea about the topic

For example:

1. I have no idea
2. Sorry, I really don't know
3. I suggest that you ask the doctor
4. I'm not in the position of answering that question
5. I'll see if I can ask the doctor for you.
6. Sorry, we don't do that here
7. You can't expect me to answer that
8. Sorry, I can't answer that question.
9. Why don't you ask somebody else?
10. I'm not telling...

Practice the dialogue:

- (1) Keluarga pasien ingin tahu keadaan pasien

F: Nurse, how long do you think she's going to stay here?

N: I'm sorry ...It depends...

F: You mean, depends on what?

N: Depends on what the doctor thinks

F: Do you think it is serious?

N: Sorry, madam I have no idea.

F: You're the one checking her, right?

N: That's true. But I'm not in the position of telling you that.

e. Requesting/ordering

The function this word is to request someone to do something

For example:

1. Open your mouth.
2. Somebody help!
3. Can you take a deep breath for me?
4. Could you please help me
5. Give me a hand, will you?
6. You are staying tonight
7. I look forward to hearing from you very soon

Practice the dialogue:

(1) Need a help

N: Somebody...HELP!!!

S: What is it?

N: Help me please...

S: Oh you poor thing... You slipped, did you?

N: Yes... Could you help me?

S: Sure... Take it easy. Now slowly... Sit down here, I will see

N: Oh . . . knee

S: Now, try to bend your knee

N: I can't. It's hurting

S: Then I'll go get some help. Stay right here. I'll be back in a flash

N: Thanks.

C. Latihan

1. Patient: Nurse, you know, today I checked my blood sugar and it got down!

Nurse: Oh really?

Patient: Yes, it is 125 from 190

Nurse:.....

- a. You need to sleep
- b. It is likely that you need medicine
- c. You've made a lot progress
- d. You need to drink milk

2. Patient: Nurse, why you come in my room again?

Nurse:

Patient: Oh this not my medicine. It's okay Nurse, you can change it.

- a. No problem
- b. I would like to apologize that I put the wrong medicine to you
- c. I would like to say "good night"
- d. Let me tell you that I will bother you

3. Patient: Nurse, it is hard to breath

Nurse:

Patient: Oh yeah, let me try by myself

- a. Could you take a deep breath slowly from your nose and breath out from yourmouth
- b. Could you just sleep?
- c. Calm down, I'm sure It will be cured well
- d. No problem

D. Kunci Jawaban

1. C
2. B
3. A

E. Daftar Pustaka

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